

Bosch Spark Plugs

Warranty Information

Spark Plug Warranty

Robert Bosch Corporation (“Bosch”) warrants all new Bosch Spark Plugs (“Product”) sold by it against defects in material and workmanship throughout the vehicle manufacturer’s entire recommended spark plug change interval as indicated in the vehicle owner’s manual commencing on the date of sale to the first end-user (“Consumer”). If engine damage occurs which is proven to have been caused by a defective Product, Bosch will assume the reasonable costs of repairing the damage. Bosch will not assume any liability for damage resulting from any deviation from Bosch’s application recommendations as printed in Bosch’s catalog, nor will Bosch assume liability for any Product which has not been properly installed in accordance with Bosch’s written instructions and accepted industry standards.

This warranty is limited to the original Consumer, i.e., not transferable to subsequent owners of the Product or Vehicle. Specifically excluded from this warranty are failures caused by misuse, neglect, modification, abuse, improper application, installation or operation, or by unauthorized service or use of unauthorized parts.

To the extent allowed by law, this warranty sets out your exclusive remedies with respect to Products covered by it, whether for negligence or otherwise. Neither Robert Bosch Corporation nor its affiliated companies will be liable for incidental or consequential damages, such as telephone calls, loss of time, inconvenience, commercial loss, etc. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY WARRANTY IMPLIED BY LAW, WHETHER FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, IS LIMITED TO THE PERIOD THAT THIS EXPRESS WARRANTY IS EFFECTIVE. No attempt to alter, modify, or amend this warranty shall be effective unless authorized in writing by an officer of Bosch.

Some states do not allow limitations on how long implied warranties last, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Manufacturers’ Warranty

Consumers are sometimes told by an automobile dealer’s service writer or mechanic that a brand of replacement spark plug cannot be used in the consumer’s vehicle during the warranty period. The claim is made that use of the brand will “void the warranty,” with the statement or implication that only the original equipment brand of spark plugs may be used. This, of course, tends to cast doubt on the quality of the replacement spark plug.

That claim is simply not true. Under the Magnuson-Moss Warranty Act and general principles of the Federal Trade Commission Act, a manufacturer may not require the use of any brand of spark plug (or any other article) unless the manufacturer provides the item free of charge under the terms of the warranty.

So if the consumer is told that only the original equipment spark plug will not void the warranty, he should request that the OE spark plug be supplied free of charge. If he is charged for the spark plug, the manufacturer or dealer will be violating the Magnuson-Moss Warranty Act or other applicable law.

It should be noted that the Magnuson-Moss Act applies only to consumer products, and not to businesses such as fleets or government agencies.

Bosch Spark Plugs meet or exceed warranty requirements of all vehicle and engine manufacturers and when properly installed in accordance with the recommended application will not adversely affect the emission control system of any vehicle.

Have you tried contacting the original place of purchase to return the product for warranty consideration?

If not, please contact the place of purchase for consideration. Otherwise, please call 855-267-2483 and choose option #4 to speak to a technical support representative.

